OLV Charities

POSITION SUMMARY:

The Director of Annual Giving (DAG) is responsible for the development and creation of a successful annual direct-mail program to engage both new and active donors along with an annual electronic giving campaign. He/She will be responsible for the timely and accurate acknowledgment of donations, as well as striving toward excellence in regard to the quality of the "donor experience" at OLV. In addition, the DAG is responsible for all associate giving programs.

ESSENTIAL DUTIES AND RESPONSIBILITIES:

- 1. Oversee the creation and production of productive and cost-effective direct-mail pieces to both new (acquisition) and active donors
- 2. Lead all efforts related to electronic giving
- 3. Responsible for the timely and accurate acknowledgment of donations
- 4. Maintain OLV Charities commitment to excellence in regard to the quality of the "donor experience"
- 5. Create and lead the associate giving program for all OLV employees (OLV Charities, OLV Human Services, OLV National Shrine & Basilica, OLV Elementary School)
- 6. Perform all other related duties, and functions as assigned

SKILLS

- 1. Track record in leading an aggressive fundraising program and achieving defined goals
- 2. Possesses strong interpersonal skills with ability to build positive relationships with others
- 3. Possesses excellent verbal and written communication skills
- 4. Ability to take initiative and problem solve issues creatively and independently
- 5. Ability to analyze and interpret data, identify trends and make recommendations that translate into results
- 6. Ability to research information and utilize it for making decisions
- 7. Strong time management and organizational skills
- 8. Ability to be both an excellent team leader and team player
- 9. Strong computer skills, including utilizing database systems like Blackbaud NXT
- 10. Ability to use Microsoft Office products as well as a variety of social media and webcontent tools.

- 11. Skilled at providing clear, timely feedback to others and coaching for performance results
- 12. Ability to set and communicate expectations, assist with setting performance goals, holding direct reports accountable to outcomes
- 13. Ability to manage direct report(s), monitor and assess job performance
- 14. Skilled at interviewing and selecting talent
- 15. Ability to demonstrate OLV Charities' values and mission

EDUCATION AND EXPERIENCE

- 1. B.A./B.S. Degree in a related field (Communications, Marketing, Business, etc.) required
- 2. Master's Degree or CFRE credentialing preferred
- 3. Minimum 3-5 years of experience in increasingly responsible fundraising and leadership roles
- 4. Experience in annual direct mail fundraising preferred
- 5. Experience with utilizing database systems, preferably with Blackbaud NXT
- 6. Experience and skill in supervising and managing others
- 7. Experience in the health and human services sector preferred

Email resume and cover letter to: ResumeHRGeneralist@gmail.com Or send cover letter along with resume to:

OLV Charities Human Resources Department 780 Ridge Road; Lackawanna, NY 14218